

CLIENT CHECKLIST

WHAT TO EXPECT DURING YOUR NEXT APPOINTMENT...

We have carried out a COVID-19 risk assessment and shared the results with our Team.

If you have any symptoms, please re-schedule your appointment.

Please ensure you have completed and sent-in your health agreement.

Please arrive on-time, you will not be able to wait in the salon if you are early – conversely, we may have to reschedule if you are late.

You must attend your appointment alone & please bring minimal belongings.

We will provide disposable masks, towels, and gowns will be freshly laundered at 60° and will be single use.

You are required to wear your face mask throughout your time in the salon.

Please sanitise your hands when entering and leaving the salon.

We will thoroughly sanitise your hairdressing section and our kit prior to your arrival and after your departure.

Your hair service will be longer than normal.

Please be mindful and limit what you touch in the salon.

We will have a locked-door entry system and you can only visit us if you have an appointment.

Please maintain social distancing in-salon. Where this is not possible we will have risk mitigation (screens, etc).

Our preferred payment method will be debit or credit card and terminals will be sanitised between transactions.

There will be a temporary hygiene surcharge of £5 per client.

There may be a surcharge for additional colour on your first appointment.

Our refreshment menu and magazine provision has been suspended however we will provide complimentary bottles of still or sparkling water.

You may bring your own refreshments and reading material should you wish.

We will display relevant signage for you throughout the salon with clear instructions on what to do.

Our team will be wearing PPE including face coverings where necessary.